

A Notice to Sagamore's Valued Customers

The game of Golf is one of those special activities that we look forward to and can enjoy outdoors, relatively secluded away from the rest of the world... And during this unfamiliar time of constant 'worry & uncertainty', we know that a lot of folks will appreciate having the opportunity to treat themselves to a few hours of fun and 'escape the worry' for a while. Like so many businesses around the globe, we plan to do everything in our power to remain open for business as long as we're permitted to. In the midst of COVID-19 concerns across the country, our primary focus in the coming weeks will be keeping our golfers and our employees safe and healthy by following intense safety & hygienic practices outlined by both the Centers for Disease Control (CDC) and the World Health Organization (WHO). Along with our commitment to keeping Sagamore safe and sanitized, we've also implemented several key operational changes to help our customers and staff feel as safe as possible until COVID-19 concerns pass us by --- It's important to note that golf courses are considered very low-risk environments thanks to the vast acreage of open space & minimal personal contact points.

What is Sagamore Golf, Inc. doing operationally to address COVID-19 concerns?

Effective Wednesday, March 18th, 2020: *Sagamore Spring Golf Club (MA), Sagamore-Hampton Golf Club (NH)* and our *Sagamore Golf Center (NH)* will be implementing several precautionary operational changes to help keep our facilities as safe as possible for both our customers and employees until our State/Federal Governments no longer consider COVID-19 a public risk.

Keeping Sagamore Safe & Sanitized!

- Above all else, we urge golfers to please **STAY HOME** if they are sick or their health is in question (and contact your doctor immediately!) --- For those who *are* sick or who's health *is* questionable, please use good judgment and remain isolated at home so that others are not put at risk!
- We urge everyone to be aware of their surroundings & practice social-distancing in all public areas
- Our dedicated staff is diligent in following WHO's/CDC's recommended health & cleaning guidelines

Golf Course Notes:

- **Both golf courses will only be open for golf & our Golf Center will only have their driving range open until further notice (mini golf play has been suspended until further notice)**
- Flagsticks at both golf courses will be sanitized every day, and we urge all golfers to leave all flagsticks untouched and left upright in their holes
- We will be removing all ball-washers and bunker rakes from the golf course until further notice

Tee-Times & Golf:

- Sagamore will not be allowing any groups exceeding 10 people to congregate
- We're imposing a limit of four (4) people inside our Clubhouse Ticket Sales areas at any one time
- We urge all golfers to book tee-times in advance and refrain from arriving too early at the course, as this will help us limit the number of people congregating outside each Clubhouse
- After golfers complete their round, we ask that they please not linger at the course and head to their cars in reasonable time (when we're all back to normal later in the season, we encourage folks to spend as much time as they'd like at Sagamore!)
- Each course's hours of operation will remain 8 am - dusk until further notice
- Our Golf Center will remain open from 10 am - dusk until further notice

Clubhouse Notes:

- Each Sagamore location will perform intense daily cleaning/sanitization of our facilities and key touchpoints
- No more than four (4) customers will be permitted to enter the Clubhouse Ticket Sales area at any one time (to purchase their Tickets & Range Tokens)
- With the exception of our Ticket Sales areas, all three Sagamore Clubhouses will be closed to the public until further notice
- All Clubhouse restrooms will be closed; all three of our locations will have porta-potties available for public use outside each Clubhouse

Golf Cars, Push Carts and Rental Clubs:

- Golf Cars & club rental sets will not be available for use until further notice
- Push Cart rentals will be available and must be disinfected after every use
- Limited outdoor seating will be available at each location --- Again, we ask that everyone practice social distancing at all times!

Payment:

- We will be accepting only credit cards for payment until further notice, so please plan accordingly (sorry, cash will not be accepted)
- No signatures required and customers may swipe their cards if they choose
- Golfers are also welcome to pay their greenfees in advance by phone if they prefer

Food & Beverage Service:

- Food & Beverage services will not be offered at any Sagamore location until further notice
- Outside alcohol is strictly prohibited!

Both the Centers for Disease Control (CDC) and the World Health Organization (WHO) have reported that the immediate risk of exposure to the COVID-19 virus is quite low for most people, but Sagamore is still making safe practices a top-priority. Those who are at higher risk (those with compromised immune systems, those with underlying health conditions, seniors ages 60+, and pregnant women) should obviously take extra caution regardless of what they do and where they travel to... But for the majority of folks who are in good health, offering a fun and relaxing outdoor activity could certainly lift the spirits of many!

It's important to note that these precautionary changes will only be in place temporarily, and we will be reassessing circumstances regularly until COVID-19 is no longer considered a public concern in NH and MA. Once we're able to resume our normal business operations later this season, we will be sure to communicate all of the details to our customers.

On behalf of everyone at **Sagamore Golf, Inc.**, we greatly appreciate your patience and your understanding during this challenging time, and we encourage you all to stay positive and healthy!

Respectfully, SAGAMORE GOLF, INC.

Sagamore Spring Golf Club (MA): Call 781-334-3151 or email us at info@sagamoregolf.com

Sagamore-Hampton Golf Club (NH): Call 603-964-5341 or email us at info@sagamoregolf.com

Sagamore Golf Center (NH): Call 603-964-8393 or email us at info@sagamoregolf.com